



RION CO., LTD.

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January 31, 2011

To customers:

After-Sales Service for Particle Counters Manufactured by RION CO., LTD.
Information regarding the Change of Service Provider

In accordance with the information that was provided by CHARM TRADING CO., LTD. (through Real Technology Inc.) in August of 2011, RION SERVICE CENTER CO., LTD., RION CO., LTD.'s subsidiary, terminated the relationship with Real Technology Inc. on August 31, 2011 regarding after-sales services for particle counters manufactured by RION CO., LTD. RION SERVICE CENTER CO., LTD. has entrusted CHARM TRADING CO., LTD. with the provision of particle counter after-sales services as of September 1, 2011 (as described in further detail below).

Based on the change described above, beginning on December 1, 2011, CHARM TRADING CO., LTD. is the only company designated/approved by RION SERVICE CENTER CO., LTD. to provide particle counter after-sales services in Korea.

Although RION CO., LTD. will guarantee particle counter after-sales services provided by CHARM TRADING CO., LTD., RION CO., LTD. will not guarantee any particle counter after-sales services provided by any party other than CHARM TRADING CO., LTD. on or after December 1, 2011.

Although we are aware of the inconvenience to RION CO., LTD.'s customers that have asked Real Technology Inc. to provide particle counter after-sales services, we kindly ask that all future requests for such services are directed to CHARM TRADING CO., LTD.

1. Change of Service Provider and the Periods of Entrustment:

Old: Real Technology Inc. until August 31, 2011

(Transitional period From September 1, 2011 to November 30, 2011)

New: CHARM TRADING CO., LTD. from September 1, 2011

2. Details of the after-sales services

Products: particle counters manufactured by RION CO., LTD.
and peripheral equipment,

Services: inspection, repair, sensor cleaning, calibration, etc.

3. Contacts

CHARM TRADING CO., LTD.

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RION CO., LTD.

Contact: Yasunori Suzuki (Tel: +81-42-359-7878 Fax: +81-42-359-7458)

RION CO., LTD.

Kenji Suzuki

General Sales Manager

Particle Counters